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- SPECIFIC TRAINING IN CONCILIATION -

- ⊙ 1999: 1st Training course for Conciliators at Chamber of Commerce Florence (Teacher: Avv. (Attorney) Ana Uzqueda);
- ⊙ 2000: Advanced course in conciliation/mediation techniques, Chamber of Commerce Milan, Italy (supervisor Prof. Dwight Golann, Harvard Law School);
- ⊙ 2002: Advanced training course for Conciliators, Chamber of Commerce Florence;
- ⊙ 2003: Refresher seminar for Conciliators *“Facilitative and evaluative conciliation: national and international experience compared”* organized by the University of Florence with the sponsorship of the Bologna Equilibrium Association, Chamber of Commerce Florence and the National and International Arbitration Chamber of Milan;
- ⊙ 2004: *“Making and Saving Deals in the Global Business Environment”*, Rome, Course organized by Hamline University, USA, in collaboration with ADR Center.
- ⊙ 2005: 1st Course *“International Arbitration”* organized by the Chamber of Commerce Florence and the National and International Arbitration Chamber of Milan;
- ⊙ 2005: Refresher course for accredited Conciliators, organized by the Chamber of Commerce Florence;
- ⊙ 2006: Professionalizing course for environmental mediators, organized by the cultural association Attuttambiente with the patronage of the Municipality of Florence and the Undergraduate Degree Course in Peace Sciences of the University of Pisa, Italy;
- ⊙ 2006: Training Module - Advanced Course: *“Refresher on European Union and national regulations and techniques of interest analysis and formulation of negotiating alternatives”* organized by the Chamber of Commerce of Piacenza, Italy in collaboration with the Bologna Equilibrium & Conflict Resolution Association;
- ⊙ 2007: Seminar *“Conciliation in civil and commercial law: operating procedures and contractual clauses”*, Florence;
- ⊙ 2007: Specialist training course for Conciliators in corporate matters, organized in Florence by ISDACI, as an accredited Training Body in corporate matters pursuant to Ministerial Decree 222/2004;
- ⊙ 2008: Conference *“Preventive Technical Consultancy as a conciliation tool”*, Florence;
- ⊙ 2008: Seminar *“Conciliation: the European Directive on cross-border mediation and internal regulatory developments”*, Florence;



- ⊙ 2008: Seminar "*Arbitration and conciliation clauses: Editorial Techniques*", Florence;
- ⊙ 2008: Seminar "*Arbitration and Conciliation, Seminar for freelance professionals and corporate attorneys*", Florence;
- ⊙ 2009: Seminar "*Communication and negotiation: techniques and dynamics for conflict management*", at the Social Sciences Centre of the University of Florence;
- ⊙ 2009: Course "*What arbitration for international contracts? Legislative analyses and business problems*", at the site of the Association of Chartered Accountants and Accounting Experts of Florence;
- ⊙ 2009: Course "*Consumer Protection*" 2nd Ed., Florence;
- ⊙ 2009: Training seminar: "*Guarantees in the local communications system: functions delegated to the Corecoms (Regional Communications Committees)*", Rome, Communications Regulation Authority (AGCom);
- ⊙ 2010: *Deploying the power of the Mediator*, Advanced Refresher Seminar for Mediators, CEDR (Centre for Effective Dispute Resolution), London, UK;
- ⊙ 2010: Conference "*Conciliation delegated by the courts*" ("*Nausicaa Project*"), Florence;
- ⊙ 2010: Seminar "*Mediation aimed at conciliation: the application of Decree Law no. 28 of March 4, 2010*" held in Florence;
- ⊙ 2010: Seminar "*Unfair terms in consumer contracts and control by the Chambers of Commerce*", Florence;
- ⊙ 2010: Conference "*Mediation: Mediator Attorney and Defense Attorney, Information and Training*", Rome, Italy;
- ⊙ 2010: Seminar "*Mediation: The attorney in the procedure, Regulatory and Operational Aspects*", Rome;
- ⊙ 2011: *European Conference on Cross Border Mediation*, organized in Florence by the International Mediation Alliance with the support of the European Commission;
- ⊙ 2011: Chartered Institute of Arbitrators "*4<sup>th</sup> Mediation Symposium*", London;
- ⊙ 2011: Conference "*New scenarios for solutions in international disputes - Arbitration and International Mediation*", Florence May 27, 2011;
- ⊙ 2012: Refresher course for mediators (18 hours), ILA-WKI, Arezzo, Italy, October 11 and 12, 2012;
- ⊙ 2012: *Judges in ADR*, Research, comparison and training on "*delegated conciliation*" for EU civil magistrates, Aula Magna, Supreme Court, Rome;
- ⊙ 2014: Refresher course (8 hours) on regulations, law and ethics. "*The Attorney as mediator and the Attorney in mediation*" Palazzo di Giustizia in Savona, July 19, 2014;
- ⊙ 2014: Refresher course for mediators (18 hours), CEAM, Florence, December 11, 12 and 13, 2014;
- ⊙ 2015: Conference "*Civil and commercial mediation after TAR (Regional Administrative Court) Lazio January 23, 2015: first reflections on the implications and prospects for operators*" Florence February 23, 2015;



- ⊙ 2015: Conference *“The mandatory attempt at conciliation in the field of telecommunications”* Corecom Tuscany, Florence March 26, 2015;
- ⊙ 2015: Conference *“Dispute resolution in the area of telecoms and the role of IT technologies”* Corecom Toscana, Florence March 27, 2015;
- ⊙ 2015: Conference *“Mediation: an effective tool. How Mediation can produce results in international disputes”* organized by Chamber of Commerce Florence, Florence International Mediation Chamber and IMI, Palazzo Vecchio, Salone dei Cinquecento, Florence 29 May 2015;
- ⊙ 2015: International Mediation Institute (IMI) Day, International Chamber of Commerce (ICC) Paris, France, November 9, 2015;
- ⊙ 2015: 6th Annual International Mediation Conference, International Chamber of Commerce (ICC) Paris, November 10, 2015;
- ⊙ 2016: Specialist course *“Psychological Mediation and Mediation Advocacy Course”* organized by the International Bar Association; I passed the final examination for accreditation as a Mediation Advocate at IMI; London, October 27-29, 2016;

### - TRAINING AS A MEDIATION TRAINER -

- 2010: *Train the Trainer Institute*, Mediation Works Inc., Boston, Massachusetts, USA;
- 2011: Conference *“Alternative Dispute Resolution Models in China and Western Countries Practice”*, organized by the Sant'Anna High School of Pisa, Italy and by the LIDER-LAB, Pisa, November 25 and 26, 2011 (Trainers Refresher - 13 hours);
- 2012: *“CEDR Train The Trainer Programme”*, Training Course for Trainers of Civil and Commercial Mediation, organized by CEDR London under the auspices of the European Commission in collaboration with the Italian CEAM Delegation, held in Florence on February 27, 28 and 29, 2012;
- 2012: *“CIArb Training for Trainers Course”*, Training Course for Trainers in International Arbitration, organized by the European Branch of the Chartered Institute of Arbitrators in London and Amsterdam, October 6, 2012;
- 2013: *“CEDR International Trainers Network”*, Refresher Workshop for Civil and Commercial Mediation Trainers, London, May 13, 14 and 15, 2013;
- 2013: Refresher course for Trainers (12 hours), CEAM - University of Roma Tre, Rome, July 18 and 19, 2013;
- 2015: Refresher course for qualified Trainers, with Gary Friedman (16 hours), Foundation of Chartered Accountants and Accounting Experts of Florence, September 23 and 24, 2015;
- 2015: *“CEDR International Trainers Network”*, Refresher Workshop for Civil and Commercial Mediation Trainers, London, November 11 and 12, 2015;
- 2017: Participation in the Workshop *“The extrajudicial resolution of consumer disputes. EU regulations: the Italian experience”* and at the conference *“Global Pound Conference - Shaping the future of Dispute Resolution and improving Access to Justice”* organized by the Chamber of Commerce of Florence, June 8-9, 2017 (12 hours);



- 2017: Participation in the Seminar *“Management of intercultural relations: a fundamental skill in a world dominated by conflict”* held in Florence on July 24, 2017 (4 hours);
- 2017: *“CEDR International Trainers Network”*, Refresher Workshop for Civil and Commercial Mediation Trainers, London, October 31 and November 1, 2017;
- 2018: Participation in the cycle of training encounters organized at Corecom Lazio by the Mediation Centre for Europe, the Mediterranean and the Middle East (CEM) May 4-June 1, 2018 (12 hours);
- 2018: Participation in the Conference *“Mediation and Law. Another way forward”* organized by the Department of Legal Studies of the University of Florence and held in Florence on September 27, 2018 (4.5 hours);

### - ACTIVITIES AS AN ADR TRAINER –

- ⊙ As a theoretical and practical Trainer enrolled in the Mediation Centre of Europe, the Mediterranean and the Middle East, since 2011 I have organized and regularly conduct training and refresher courses in the field of civil and commercial mediation and ADR, including courses aimed at Attorneys-Mediators and, in collaboration with public bodies and universities, at Trainers in mediation;
- ⊙ As part of the Scholarship program *“Interdisciplinary Training in Mediation Through Rotarian Experts (IT Med 3)”* promoted by Rotary Club Firenze Est, in 2015 I designed and implemented an integrated training course in conflict mediation, aimed at young students and graduates, comprising both 50 hours of classroom activities, including theoretical lessons, simulations in which students took part and a final theoretical and practical exam according to the current ministerial regulations, providing confidence- and capacity-building experience, as well as a subsequent traineeship in the field; the program went into a second edition in February and March 2019 and again in spring 2020;
- ⊙ *“Basic and biennial refresher course for Attorney-mediators”*, organized by the *Centre de Médiation de l’Europe, de la Méditerranée et du Moyen Orient* for the Savona Bar Council and held in Savona on September 30 and October 1 and 2, 2019, including 15+8 hours of lessons on conciliation and ADR tools, as well as on the role and functions of the conciliator according to the specifications of the CNF (National Forensic Council);
- ⊙ *“Basic and biennial refresher course for Attorney-mediators”*, organized by the *Centre de Médiation de l’Europe, de la Méditerranée et du Moyen Orient* for the Savona Bar Council and held in Savona on June 15 and 16, 2018, including 18 hours of lessons on conciliation and ADR tools, as well as on the role and functions of the conciliator according to the specifications of the CNF;
- ⊙ *“Basic and biennial refresher course for Attorney-mediators”*, organized by the *Centre de Médiation de l’Europe, de la Méditerranée et du Moyen Orient* for the Savona Bar Council and held in Savona on October 27 and 28, 2017, including 18 hours of lessons on conciliation and ADR tools, as well as on the role and functions of the conciliator according to the specifications of the CNF;
- ⊙ *“Biennial refresher course for mediators”*, organized by the *Centre de Médiation de l’Europe, de la Méditerranée et du Moyen Orient* and held in Florence on December 11-13, 2014, including 18 hours of lessons on conciliation and ADR tools, on the role and functions of the conciliator with exercises and simulations in which the students took part;
- ⊙ as part of the *“Mandatory refresher course for Trainers in mediation”*, organized by the *Centre de Médiation de l’Europe, de la Méditerranée et du Moyen Orient* and held at the University of Roma Tre in Rome on July 18 and 19, 2013, including 8 hours of lessons on: updating on the recent legislation on mediation; the Trainer's experience, the level of competence and optimal

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Trainer:Students ratio; the essential topics of the training course with particular reference to practical skills; the methodology for the transmission of knowledge and know-how as well as the quality of training; and the use of checks on student understanding;

- ⊙ as part of the "*Course on the Art of Negotiation*", organized by the *Centre de Médiation de l'Europe, de la Méditerranée et du Moyen Orient* and held in Milan on June 18, 2013, I held a 1-hour lecture on negotiation techniques and the role of legal advisers in mediation;
- ⊙ as part of the "*Specialist course for mediators in condominiums*", organized by the *Centre de Médiation de l'Europe, de la Méditerranée et du Moyen Orient* and held in Milan on May 16, 2013, I held a 1-hour lesson on conciliation in condominium matters;
- ⊙ "*Biennial refresher course for mediators*", organized by the *Centre de Médiation de l'Europe, de la Méditerranée et du Moyen Orient* and held in Florence on November 9 and 10, 2012. I held 18 hours of lessons on conciliation and ADR tools, and on the role and functions of the conciliator with exercises and simulations in which the students took part;
- ⊙ at the Faculty of Economics and Commerce of the University of Florence, on May 9, 2012, I gave a 1-hour lecture entitled: "*The extrajudicial settlement of disputes in Bankruptcy: the role of Mediation*";
- ⊙ as part of the training course "*The professional Mediator and new alternative dispute resolution techniques*" organized by the *Centre de Médiation de l'Europe, de la Méditerranée et du Moyen Orient* in collaboration with ICOTEA CAT S.r.l. (accredited training body pursuant to Decree Law 28/2010) on March 18 and 19, 2011 in Modica (RG) I held 10 hours of lessons on conciliation and ADR tools, as well as on the role and functions of the conciliator, with exercises and simulations in which the students took part;
- ⊙ as part of the training course "*The Mediator and new alternative dispute resolution techniques*" organized by the *Centre de Médiation de l'Europe, de la Méditerranée et du Moyen Orient* in collaboration with Immediata ADR (accredited training body pursuant to Decree Law 28/2010), on February 24, 2011 at the Padua Bar Association I held a 2-hour lesson on conciliation and ADR tools, and on the role, functions and ethics of the conciliator;
- ⊙ Also in the context of training pursuant to Decree Law 28/2010 and Ministerial Decree 180/2010, in the years 2011 and 2012 I carried out on behalf of various accredited training bodies, including ILA - Istituto del Lodo Arbitrale - in collaboration with W.K.I., lectures, both theoretical and practical, and entire courses, including the final evaluation, for several hundred hours in total;
- ⊙ for the Chamber of Commerce (CoC), Prato, I conducted a refresher course for CoC-accredited Conciliators on new regulations on conciliation and the effective use of questioning in mediation and with simulations of practical cases, held in October and November 2010 (24 hours in total);
- ⊙ at the Faculty of Law of the University of Siena - School of Specialization for the Legal Professions, on October 1, 2010 I held a 5-hour lesson on "conciliation/mediation in the commercial field" (contract teaching);
- ⊙ for the Chamber of Commerce, Florence, I carried out a refresher workshop for Chamber of Commerce-accredited Conciliators on the effective use of questioning in conciliation and with simulations of practical cases, held on two separate occasions, in June and September 2010 (8 hours each);
- ⊙ in December 2009, on behalf of the Chamber of Commerce of Florence, I served as assessor of conciliators;



- ⊗ on behalf of the European Court of Arbitration, I held an 8-hour lesson on conciliation in the context of the Preliminary Course on assisted conciliation, held in Milan on March 17, 2009;
- ⊗ in 2008 I co-curated the educational organization and participated in a training unit of the 1st Course of improvement and specialization "*Conciliation as a conflict resolution technique*" at the Faculty of Law of the University of Florence (contract teaching);
- ⊗ in 2007 I co-curated the educational organization and participated in a training unit of the 1st and 2nd Courses of improvement and specialization "*Conciliation as a conflict resolution technique*" at the Faculty of Law of the University of Florence (contract teaching);
- ⊗ in 2006 I was a contract teacher of ADR Theory and Techniques at the Faculty of Law of the University of Florence, as part of the Professionalizing Module for ADT Technical Experts;
- ⊗ On behalf of the Attuttambiente Association I undertook a teaching assignment in Environmental Law within the course for Environmental Educators held in Pisa from October 20 to December 15, 2006;
- ⊗ as part of the National Week of Conciliation Services of Chambers of Commerce, on October 26, 2005 I played the role of Conciliator in the simulation "*Conciliation in Action*" organized by the Chamber of Commerce of Florence, from which a video/DVD was produced;
- ⊗ on behalf of the Observatory on Justice of Florence, on January 20, 2005 I simulated a conciliation procedure in the context of a meeting held at the site of the Attorneys' Union of Florence;
- ⊗ in November 2004 I taught the Basic Course for Conciliators, organized by the Chamber of Commerce of Florence;
- ⊗ in March 2004 I was a lecturer on the 1st Introductory Course on Conciliation, organized by the A.N.A.C.I. (National Association of Condominium Administrators) Section of Padua, Italy in collaboration with the Bologna Equilibrium & Conflict Resolution Association;
- ⊗ in February 2004 I taught the 1st Introductory Course on arbitration and alternative dispute resolution procedures, organized by the aforementioned Chamber of Commerce on behalf of the Board of Surveyors of Florence;
- ⊗ in May 2003 I taught the 1st Introductory Course on arbitration and alternative dispute resolution procedures, organized by the aforementioned Chamber of Commerce on behalf of the Board of Bookkeepers of Florence;
- ⊗ Member of the Permanent Study and Training Group on extrajudicial dispute settlement tools set up by the Florence Chamber of Commerce;

#### - SPEAKING ASSIGNMENTS AND OTHER INTERVENTIONS -

- ⊗ Guest speaker at the annual meeting of the *Louisiana Association of Defense Counsel* on the theme: "*Managing car accident losses in Italy through Negotiation and Litigation*", Florence, 1998;
- ⊗ Guest speaker at the inaugural Conference of the *International Institute of Forensic Studies of Monash University* in Victoria, Australia, on the theme: "*Expert Evidence: Causation, Proof & Presentation*", Prato, Italy, 2002;
- ⊗ Speaker on the topic "*Recent developments in Italian Law: an alternation of alternatives in dispute resolution?*" at The Law, The Lawyer and Alternative Dispute Resolution Conference organized by the *Center for International Legal Studies*, Heidelberg, Germany 2003;

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- ⊙ National Reporter at the A.I.J.A. International Congress, Family Law Commission, on the theme "*Get my money, Get my Child: Evidence Management for Private Clients*", Naples, Italy, 2004;
- ⊙ on 1 December 2004, I spoke as an international law Attorney on a television broadcast of RAI Utile in Italy on the subject of environmental conflict resolution;
- ⊙ Speaker at the Conference "*Conciliation for business: another way of resolving conflicts*", University of Florence, June 6, 2007;
- ⊙ Speaker on the theme "*Developments in Mediation in Italy*" at the 5th Biennial Congress on Arbitration and Mediation, organized by the Center for International Legal Studies, Salzburg, Austria, 2008;
- ⊙ Speaker on the topic "*The structure of Mediation proceedings*" at the 2nd MED-MID Forum "*International Arbitration, Mediation and The Art of Negotiation*", Valencia, Spain, 2008;
- Speaker on the theme "*International environmental protection – From Stockholm to Kyoto and beyond*" at the Rotary-Rotaract Forum "*The Kyoto Protocol: new perspectives in the light of the latest political and economic developments*", organized by Rotary International, District 2070, Sovicille (SI Province, Italy), March 13-15, 2009;
- ⊙ Speaker on the theme "*Opportunities offered by conciliation for the resolution of cross-border disputes*" at the Seminar "*Conciliation in the management of international commercial disputes*", organized by the Chamber of Commerce of Florence, 2009;
- ⊙ Speaker at the Seminar on International Trade Law, organized by the Iranian Central Bar Association in collaboration with the Center for International Legal Studies, Azad University, Tehran, Iran, 2009;
- ⊙ Guest speaker at the annual meeting of the International Association of Medical Equipment Remarketers and Servicers (IAMERS) on the theme: "*Solving Business Disputes in Italy: to gladiate or to mediate?*", Rome, 2009;
- ⊙ I organized and directed the international Conference "*Doing business in a downturn economy: conflict avoidance and dispute resolution strategies for private and public players*" held at the Auditorium of the Regional Council of Tuscany, Florence, October 2, 2009;
- ⊙ I participated in the Simulation-show of a conciliation meeting, organized by Unioncamere in collaboration with ISDACI at the 1st Hall of Justice, Rimini, December 5 and 6, 2009;
- ⊙ Speaker at the Conference "*Mediation of disputes in economic matters*", University of Roma 3, Rome, 2010;
- ⊙ Speaker at the 50th-anniversary conference celebrating the founding of the European Arbitration Court "*Arbitration and Mediation in the Mediterranean Area*", Senate of the Republic, Palazzo Giustiniani, Rome, 2010;
- ⊙ Speaker on the theme "*Use of Mandatory Mediation Clauses: the case of Italy*" at the 6th Biennial Congress on Arbitration and Mediation, organized by the Center for International Legal Studies, Salzburg, Austria, 2010;
- ⊙ Speaker on the theme "*The "heart" of Mediation: separating people from the problem, helping them to find effective and lasting alternative solutions to conflict*" at the Conference "*Mediation: new perspectives*", Lucca, Italy 2010;
- Speaker on the topic "*Access to Justice in Italy and Mandatory Mediation Statutory Provisions: Is the third wave gaining a new momentum?*" at the International Congress "*Conflict Studies: The New Generation of Ideas*" organized by the University of Massachusetts, Boston, October 22-23,

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- ⊙ Speaker at the Seminar on Mediation, organized by the European Court of Arbitration under the auspices of the Bar Council of Modica, Italy, held in Modica on October 30, 2010;
- ⊙ Speaker at the Seminar on Mediation, organized by the European Court of Arbitration under the auspices of the Bar Council of Reggio Emilia, Italy and held at the Aula Magna of the University of Modena and Reggio Emilia on December 7, 2010;
- ⊙ Speaker at the Seminar "The new civil and commercial mediation. The role of professionals and the figure of the expert" organized by the Order of Engineers of the Province of Agrigento, Italy on April 12, 2011;
- ⊙ Speaker at the Seminar "The new civil and commercial mediation. The role of professionals and the figure of the expert" organized by the Board of Surveyors and Graduate Surveyors of the Province of Agrigento on May 6, 2011;
- ⊙ Speaker on the theme "*MEDIATOR: QUO VADIS? Transnational trends in Mediation, as they can be observed in Italy, with some comparative reflections with the USA and elsewhere*" at the 7th Biennial Congress on Arbitration and Mediation, organized by the Center for International Legal Studies, Salzburg, Austria, 2012;
- ⊙ Speaker on the topic "*The Enforcement of Mediated Settlement Agreements within the EU: An Overview*" at the Annual Conference of the International Bar Association, Session on "*How to enforce internationally through court proceedings a settlement agreement achieved through mediation*" Boston, October 9, 2013;
- ⊙ Speaker on the theme "*Should Mediation Be Mandatory? A Comparative overview in Civil and Common Law*" at the 7th MED-MID Forum, Annual Mediterranean and Middle East Conference, Rome, November 15, 2013;
- ⊙ Speaker at the Conference "*Civil and commercial mediation after TAR (Regional Administrative Court) Lazio January 23, 2015: first reflections on the implications & prospects for operators*" Florence February 23, 2015;
- ⊙ Speaker on the topic "*Mediating Italian style: Dos and Don'ts when handling out of Court disputes and settlements in the 'Belpaese'*" at the GGI Italian Business Summit, Florence, May 29, 2015;
- ⊙ Speaker on the theme "*The new EU Directive on Enforcement of Settlement Agreements*" at the Symposium on International Mediation and ADR, organized by the Center for International Legal Studies, Salzburg, Austria, June 2016;
- ⊙ Speaker at the conference "*Marathon of Civil and Commercial Mediation*" on the subject "*Recent Rulings of Judges in the field of civil and commercial mediation*" organized by AR-Net at the Hotel Villa Morgagni, Rome, July 2, 2015;
- ⊙ Speaker and Organizer of the Workshop "*Extrajudicial resolution of consumer disputes. European Union legislation and the Italian experience*" organized, within the framework of the Global Pound Conference, by Chamber of Commerce Florence in collaboration with the European University Institute (EUI) at the Palagio di Parte Guelfa, Florence, June 8, 2017;
- ⊙ Speaker on the topic "*Compulsory Mediation in Italy: Six Characters in search of an Author*" at the Conference "*Compulsory Mediation in the Civil Courts: Opportunity or Threat?*" organized by the Academic Committee of the Civil Mediation Council, held in London on October 13, 2017;
- ⊙ Speaker on the topic "*The results achieved so far in the field of civil mediation and the difficulties currently encountered in recourse to the mediation procedure*" at the First Conference on





Arbitration and Mediation, organized by the European Court of Arbitration in collaboration with the Association of Italian Lawyers under the patronage of the Bar Council of Palermo, held in the Aula Magna of the Court of Appeal of Palermo, on October 20, 2017;

- ⊗ Speaker on the theme "*Advantages of recourse to Mediation followed – if needed – by Arbitration*" at the 11th MED-MID Forum, Annual Mediterranean and Middle East Conference, Milan, 6-7 November 2017;
- ⊗ Co-Chair and Moderator of the Session "*Mediating consumer disputes: new frontiers in technology*" within the framework of the Annual Conference of the International Bar Association (IBA) held in Rome on October 7-12, 2018;
- ⊗ Speaker on the topic "*Recognition of the relevant guidelines*" at the Conference "*Pros and cons of delegated mediation - The Italian way to multidoors justice?*", organized by the European Centre for Arbitration and Mediation (Strasbourg, France) under the patronage of the Bar Council of Milan, held at the Gualdoni Conference Room, Courts of Milan, on September 20, 2018;
- ⊗ Online Panelist at the Session "*Electronic mediation and the use of technology in dispute resolution*" within the framework of the Annual Conference of the International Bar Association (IBA) held in Seoul, South Korea on September 22-27, 2019;
- ⊗ Speaker at the international Forum "*Mediation as the basis for intercultural dialogue*" held in Bertinoro, Italy on October 24-25, 2019.